

ORIGINAL

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For Commission Use Only:

Case: 02-0418

RECEIVED
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ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

ILLINOIS
COMMERCE COMMISSION

JUN 13 2 24 PM '02

Illinois Commerce Commission
CONSUMER SERVICES DIVISION
SPRINGFIELD OFFICE
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Lewis CATO

Against (Utility name): NICOR GAS

As to (Reason for complaint) NICOR GAS HAS NOT SHOWED ME WHERE

CEDA MONEY WENT TO. ALL THEY SENT ME WAS PRINT
OUTS OF PAPER SHOWING NUMBERS DATES. BUT NOT ABOUT
OF CEDA MONEY OR DATES AND TO WHAT ADDRESS WAS
IT. ALSO I NEVER GOT RECORD OF WRONG METER READINGS FOR JAN
IN ILLINOIS. TO FEB 11, 2002, EVEN AFTER SEVERAL
REPORTS.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1646 CLARANCE BEAVER RD 60402

The service address that I am complaining about is 1839 OAK PARK AVE / 1646 CLARANCE

My home telephone is 708 484-0442

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 708 484-0442 / 312 349 9578

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? I WANT JUDGE ZABAN, BECAUSE ☐ Yes ☒ No
KEN KIRCHNER DID NOT PUT BEST
EFFECT
FORWARD
ON THESE
CASES,

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① why WAS meter reading NOT Read proper, and after I never got letter or statements telling me correct amount.
- ② why did Kelly LENA tell me that 74.00 was applied to 12 installment for old account from wrong meter reading, when that Bill was canceled in letter we got in mail.
- ③ I have a feeling that Kelly or someone at accounting sees money come in and they double talk it away by after showing all CRISAL papers. CEDA money was put towards including CEDA transactions 12 month payment to old meter and now all where money went to.

Date: 6/10/02
(Month, day, year)

Complainant's Signature

Lewis Cate

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Margarita Guzman, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Margarita Guzman

Subscribed and sworn/affirmed to before me on (month, day, year) 6-10-2002

Notary Public, Illinois

"OFFICIAL SEAL"
MARGARITA GUZMAN
Notary Public, State of Illinois
My Commission Expires 10/10/2004

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.